

TURN-KEY HUMAN RESOURCES



EMPLOYEE RELATIONS SUPPORT SERVICE

UNLOCKING
WORKFORCE
FULL-POTENTIAL

OVERVIEW

Managing employee relations in-house can be resource-intensive and require specialised expertise.

Our outsourced employee relations support lets you offload these burdens (in part or in full), freeing up your HR team's bandwidth and reducing overall costs.

Our team of experienced professionals provides expert guidance, independent facilitation, on-demand support, and streamlined processes to ensure you navigate complex employee issues effectively while your team focuses on core business endeavors.

Typical support includes (but is not limited to assisting with:

Assisting with **onboarding of new hires**

Assisting with the **management and resolution of HR or IR** matters that arise

Assisting with the drafting of **employment-related documentation** etc

Assisting with the handling of **grievance or disciplinary** matters, CCMA hearings

Dealing with **staff queries** on **employment related issues**

Conducting **exit interviews** and **drafting Exit Reports** as is required

"Cost-effective expertise to navigate complex employee issues while you focus on your Core Business growth."

BENEFIT

01 **Reduced Cost:**

Eliminate the need for dedicated in-house expertise and associated overhead expenses.

02 **Increased Efficiency:**

Free your HR team to focus on strategic initiatives and employee engagement.

03 **Expert Guidance:**

Access a team of experienced professionals with in-depth knowledge of labour laws and best practices.

04 **Peace of mind:**

Gain confidence knowing your organisation is prepared to handle any employee relations challenge.

Our Outsourced Employee Relations Support offers a cost-effective solution for businesses of all sizes. You gain access to a team of experienced professionals without the need for additional headcount, which translates to immediate cost savings and increased efficiency within your HR department. Our team's expertise ensures you receive expert guidance and proactive support, allowing you to address employee concerns confidently and minimise potential risks. With our support, you can achieve peace of mind knowing your organisation is well-equipped to navigate any employee relations challenge.

**"Cost Savings,
Increased
Efficiency, and
Peace
of Mind"**

OUR IMPLEMENTATI ON APPROACH



NEEDS ASSESSMENT

We collaborate to understand your unique needs and develop a customized support plan.



DEDICATED TEAM

You'll have a dedicated team of specialists readily available to address your HR and IR matters.



PROACTIVE AND ON-DEMAND SUPPORT

We offer a combination of proactive training and on-demand assistance to address emerging HR and IR issues.



COMPLIANCE AND REPORTING

We ensure adherence to legal requirements and provide comprehensive reports on all activities.

*"A Collaborative
and Scalable
Approach
Tailored to Your
Needs"*

IMPACT

*"Focus on Growth
While Ensuring a
Positive Work
Environment"*



Reduced Turnover and Improved Retention:

Effective conflict resolution and a positive work environment lead to happier and more engaged employees.



Cost Savings:

Eliminate the need for dedicated in-house expertise and associated overhead expenses.



Enhanced Productivity:

Free up your team's time to focus on strategic initiatives and employee engagement.



Empowered Leadership:

Managers gain the confidence and tools to address employee concerns effectively.

By outsourcing your Employee Relations Support, you can focus on core business endeavours while ensuring a positive and productive work environment. We help you reduce staff turnover, improve staff retention, and enhance overall productivity. Additionally, it eliminates the need for dedicated in-house expertise, leading to significant cost savings. With an empowered leadership and a proactive approach to employee relations, your organisation can achieve sustainable growth and success.

WHY TURN-KEY



"Incorporated in 2004, we have an established track record of adding real value to our clients through continuous innovation and a personalised approach to delivery."

Years in Business 20+

Years Experience 75+

Continents of operation 3

First and foremost, we work with our clients as **trusted advisors**. Then, as skilled implementers.

Our training is designed around **adult learning principles** and delivered using process facilitation, resulting in a **highly immersive and interactive learning experience**

Our implementation approach factors in both the **value added** to the client and the **sustainability** of the implementation.

All recommendations are derived from **rigorous diagnostic analysis tools** built around hard business logic.

Our solutions are always **co-created** with our clients.

Change management is built into all our products, ensuring a smoother transition and greater sustainability.





**UNLOCKING
WORKFORCE
FULL-POTENTIAL**

ACT TODAY FOR A TRANSFORMATIVE TOMORROW

CALL US FOR A FREE CONSULTATION

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